

HOUSE OF REPRESENTATIVES STATE CAPITOL

REPRESENTATIVE J.P. SREDZINSKI ONE HUNDRED TWELFTH ASSEMBLY DISTRICT MEMBER
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PUBLIC SAFETY AND SECURITY COMMITTEE

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> > Transportation Committee
> > March 16, 2016

TESTIMONY IN SUPPORT OF HOUSE BILL 5041 - AN ACT CONCERNING THE PRIVATIZATION OF THE DEPARTMENT OF MOTOR VEHICLES

Co-Chairs Senator Maynard, Representative Guerrera; Vice Chairs Senator Leone, Representative Arce; Ranking Members Senator Boucher, Representative O'Dea; and esteemed members of the Committee:

It has been said "Privatization is not the province of a single ideology or political party. It is a pragmatic way to respond to major challenges". In today's atmosphere of state government, I can think of no two greater challenges than our current financial crisis along with our failure to modernize the Department of Motor Vehicles.

As a result, I am here to support House Bill 5041, An Act Concerning the Privatization of the Department of Motor Vehicles. Although this may seem like a drastic idea, I prefer to view it as "out of the box" thinking that may be the start of shifting the paradigm of how we provide certain government services.

We have all had our frustrations with the DMV at one point or another. Why do we have these frustrations? It's because no matter what branch we visit, we get the same slow, inefficient, time consuming service. If the DMV was privately owned then it would initiate competition and one of the driving factors behind a good economy and efficient marketplace is competition. The services provided by the DMV could use some competition in order to stimulate a greater amount of efficiency.

It is commonly believed that privately owned organizations have better overall customer satisfaction than bureaucratically run organizations. If the DMV was a competitively run organization, employees would work harder and faster which would lead to a more efficient place of business. As efficiency increases so would the amount of business that comes in and goes out the door. Most people would be willing to pay for convenience; for example getting a driver's license or license plate in a shorter amount of time than what is provided currently.

The DMV already allows for private companies to provide for some of its services such as driver's license renewals and registration transactions. Privatizing the DMV even more would also lead to more accurate pricing for the good citizens of Connecticut that work harder and harder every day.

Thank you for your time and I would be happy to answer any questions you may have.

Sincerely,

JF Sredzinski

State Representative – 112th District

Monroe • Newtown